### **STATUS BRIEF**



### Insular ABCs Phase III

**USVI** 

August 2017







#### **AGENDA**

#### Updates

- Overview
- Work Progress/NEPA Reviews
- Enterprise Asset Management System
- Training and Sustainability Program
  - Needs Assessment
  - Grounds Maintenance Primer
  - Organizational Sustainability Plan (OSP)

#### Next Steps

#### OSP Findings

- Operations and Maintenance (O&M)
- Budget
- Planning











## Updates – OVERVIEW

#### Project

#### Execution

- Limited to REC-001-NEPA projects (<45 years old)
- Work plan updates

#### **NEPA** Review

- REC 001
- REC 002
- REC 001 Addendum

#### **EAMS** Rollout

- ECs recruitment restarted
- Asset Collection in progress
- Web viewer underway
- EAMS functions
  - Start center
  - Work orders
  - Business Intelligence Reporting Tools
  - PM Module

### Training and Sustainability

- •Framework Plan
- NeedsAssessment
- GroundsMaintenancePrimer
- Organizational Sustainability Plan
- •HVAC Maintenance Primer (on hold)







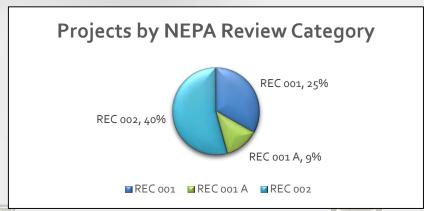
### Updates – WORK PROGRESS

#### **Progress**

 81 health and safety DM repair items complete or underway at 14 schools:
 \$1.8M

#### **Pending NEPA Review**

- REC 002: 40% (\$8.5M in DM)
- REC 001 Addendum: 9% (\$1.3M in DM)







#### Facility repair locations:

- Andrews ES
- Henderson ES
- Richards JHS
- Adelita Cancryn JHS
- Boschulte MS
- Charlotte Amalie HS
- E. Oliver ES
- Kean HS
- J. Sibilly ES
- J. Woodson JHS
- Joseph Sibilly ES
- Lockhart ES
- Ulla Muller
- Y. Bowsky ES



### Updates –

#### **ENTERPRISE ASSET MANAGEMENT SYSTEM (EAMS)**

#### **Progress**

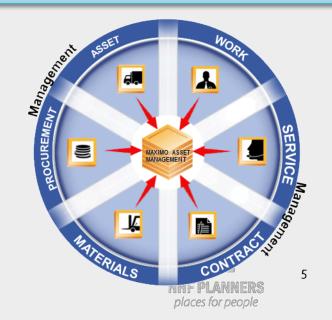
- Maximo start center (permission-based views)
- Work order module: work plan, scheduled costs, labor, materials, equipment, etc.
- Business Intelligence and Reporting Tools (allows drill down reporting)
- Preventive Maintenance Module established
- Asset data collection underway
- Project tracking workflows being refined





#### **Purpose**

- Improve data-driven decision making
- Create maintenance and replacement schedules
- Clarify budget and staffing requirements



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## Updates – EAMS ROLLOUT



#### EAMS Rollout Steps

- 1 Asset Data Collection/Entry
- 2 Web Viewer
- Work Flows and Maintenance Program

Job plan creation

Business process definition

Craft codes and labor data

**Permissions** 

Reporting systems and feedback

- 4 Help Request (process/functionality)
- 5 Tech Support (work order execution/tracking)



11 of 28 schools complete



## Next Steps – PROGRAM ADVANCEMENT

- Continue moving projects
  - Address priority changes
- NEPA Compliance
  - Finalize REC 002 and create REC 001 and 002 Amendments as needed
- Continue EAMS rollout steps and TSP efforts





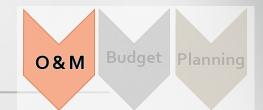




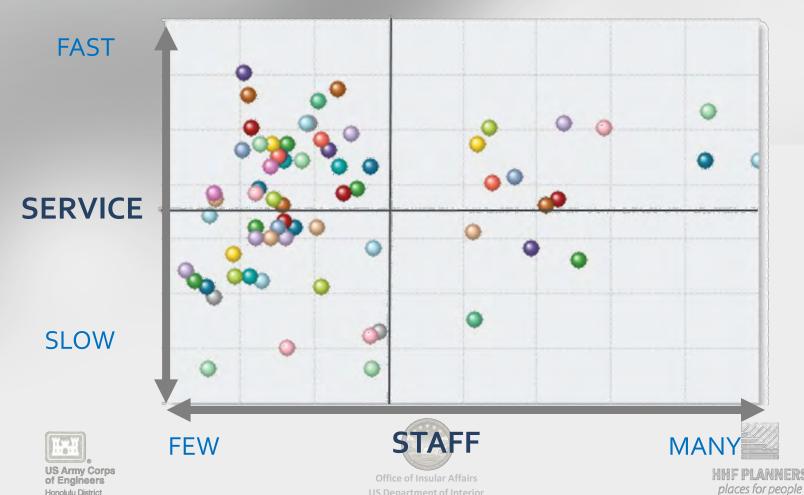
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### OSP Findings – 0 & M

Honolulu District



#### The value of organizational efficiency



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### OSP Findings – O & M

0 & M

#### Staff Benchmarks and Rightsizing

Docition	CGCS	ASU	APPA	APPA	APPA	Schooldude
Position	Standard	Standard	(level 1)	(level 2)	(level 5)	Schoolaude
Maintenance	90,000 sq ft	92,074 sq ft	47,220 sq ft	67,456 sq ft	236,098 sq ft	103,571 sq ft
Custodian	25,451 sq ft	32,100 sq ft	8,500 sq ft	16,700 sq ft	45,600 sq ft	23,598 sq ft
Grounds	28.0 ac	31.0 ac	20 ac	25 ac	100 ac	70 ac

#### Ideal Staffing (based on benchmarks)

STT/STJ STX

• Maintenance = 15 20

• Custodian = 60 82

• Grounds = 5 8

(Does not include management or admin support staff)

Consideration: refine position and job descriptions/duties (performance/ accountability)



#### **Actual Staffing**

Job Title	Total Staff				
	STT/STJ	STX			
Maintenance	18 20				
Custodian	(Cont	tract)			
Grounds	(Contract)				
TOTAL	?	?			

places for people

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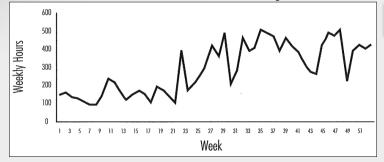
**0&M** 

## OSP Findings – O & M

#### **Right-sizing Staff**

Contract Labor	In-house
Short-term solution	Long-term solution
Cost More (long-term)	Cost Less (long-term)
Own tools/training	Need tools/training
Less Supervision	Need Supervision
Infrequent (20%)	Frequent (80%)
Specialized tasks	Common tasks

#### Notional annual maintenance hour fluctuations



Staff 80% of need



#### **Process Improvements**

Work order tracking



Establish benchmarks



Monitor productivity



Track costs/ man hours



Measure/ report performance



Do more with less



Build client confidence



Justify/defend funding



HHF PLANNERS
places for people

## OSP Findings – O & M

**0&M** 

#### **Example Excel-based Work Order Tracking**

School requesting	date requested	Date Completed	Description of Problem Type of problem Emp		Employee	Outcome	
Black = comp	oleted		Red = not completed		Blue print = being worked on		
KHS	5/2/2017		need to replace capacitor	AC	Norman		
MHS	5/3/2017		3 AC in S building	AC	Norman	Waiting for 200 amp breaker.	
SVES	5/3/2017		Need to check aquaponics water pumps	Electrical			
KagES	5/4/2017	5/4/2017	Cafeteria roll up doors off it's track	General	Ando	Need to call someone Kautz or Tae woo to fix	
MHS	5/5/2017	5/8/2017	No power getting to AC	AC	Norman	Temp fix. Got one of 2 going.	
HRO	5/8/2017	5/8/2017	Lights in kitchen and front office not working	Electrical	Norman		
MHS	5/8/2017	5/8/2017	Pipe broke because of ball or PE equipment	Plumbing	Ando	Put ball valve in	
WSR	5/8/2017	5/9/2017	When we went there, it was working	AC	Norman		
SSHS	5/8/2017	6/9/2017	Outlets in dividing wall not working all dividers	Electrical	Norman	Waiting for summer	
SVES	5/12/2017		Drains have been cemented over and need to be broken	Plumbing			

### Completion time

<u>-</u>				
Calendar Days to Complete Work Order (WO)	2016 *	%	2017	%
o to 5	88	64%	128	82%
6 to 30	23	17%	20	13%
30 or more	26	19%	8	5%
Total WO				100
Completed	137	100%	156	%
Median Days	1		2	
Incomplete or Unk				
Status	35		24	
*Work Order tracking	g began d	on 3/28/20	16	
			_	_

#### **Measuring changes**

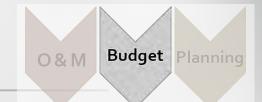
Year	Rank	Staff	# of Completed Work Orders	%						
	1	Ando	28	20%						
2016	2	Norman	25	18%						
	3	Glenn	19	14%						
	1	Norman	67	43%						
2017	2	Ando	57 11	37%						
	3	(blank)	15	10%						
piaces for people										





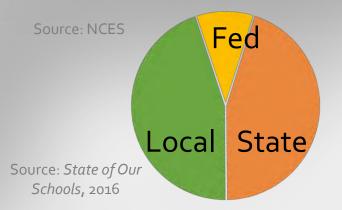
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### OSP Findings – BUDGET



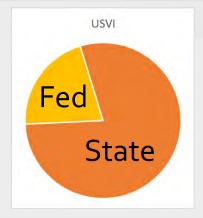
Source of Public School Revenue (National Average – FY2010-2014)

	Local	State	Federal
USA	45%	45%	10%



### Source of Public School Revenue (FY2010-2014)

	Local	State	Federal
USVI		79%	21%



90% of U.S. School Districts Fiscally **Independent** 

- Local funds
- Levy Taxes
- Control Budget
- Predictable funding

Source: NCES

### Insular Area School Districts Fiscally **Dependent**

- Federal
- · Legislative appropriations
- Unpredictable
- Difficult to Plan

Honolulu District US Department of Interior places for people

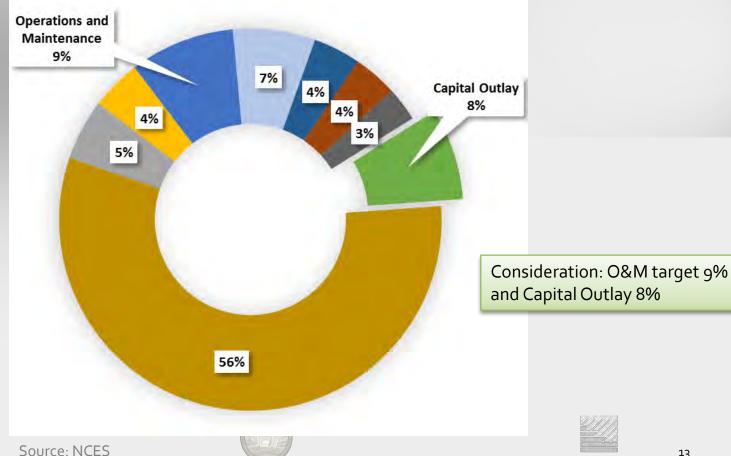
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### OSP Findings – BUDGET



#### Breakdown of average U.S. school funding

- Capital Outlay
- Instruction
- Student Support
- Instruct Staff Svcs
- Operations and Maintenance
- Administration
- Transportation
- Food Services
- Interest on Debt



Honolulu District

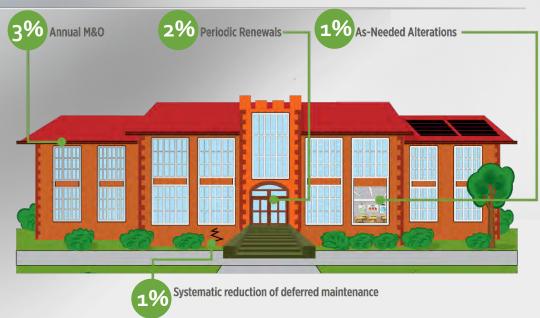


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## OSP Findings – BUDGET

Budget

Funding Benchmarks



#### Annual Budget needed to support different types of Maintenance

Territory	CRV	Annual O&M (3%)	Renewal (2%)	Alterations (1%)	DM (1%)	Est. Annual Maint Budget	Actual Maint (2014)
USVI	\$379M	11,370,000	7,580,000	3,790,000	3,790,000	26,530,000	\$11,225,000

Based on State of our Schools, 2016





A backlog of DM would require additional funds, not shown here.

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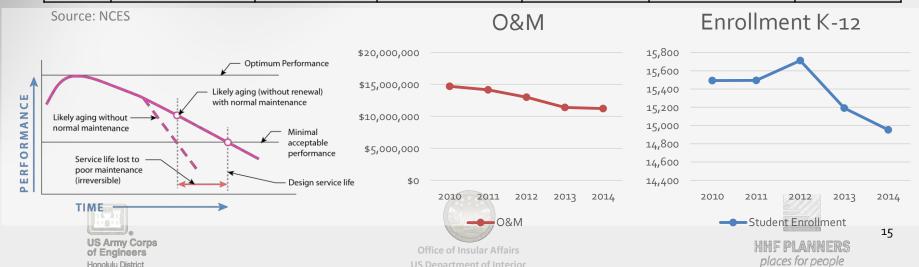
## OSP Findings – **BUDGET**

Budget

### CIP Funding Needed

#### **Actual Expenditures (USVI)**

FY	O&M	O&M % of Total Expenditures	Capital Outlay	Capital Outlay % of Total Expenditures	Total Expenditures	Student Enrollment
2010	\$14,700,000	7%	\$2,613,000	1%	\$226,080,000	15,493
2011	\$14,151,000	7%	\$94,000	0%	\$208,097,000	15,495
2012	\$13,000,000	7%	\$86,000	0%	\$185,853,000	15,711
2013	\$11,418,000	7%	\$92,000	0%	\$163,959,000	15,192
2014	\$11,225,000	6%	\$0	0%	\$176,331,000	14,953
US avg		9%		8%		



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### **BREAK?**







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## OSP Findings – CAPITAL PLANNING



#### Overview

- Investment Strategy (expenditures, capacity and utilization, expected changes)
  - Simple
  - Comprehensive
  - Standard Criteria (i.e., age, size, condition, use, utilization, functionality)

#### Simple Capital Plan

 Articulates the strategy to address facility needs (i.e., roadmap)

#### Funding

Sources/partners



Multi year budgeting process







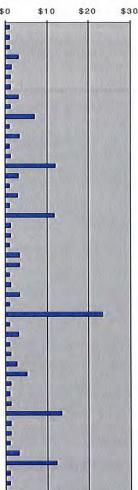
## OSP Findings – CAPITAL PLANNING

**INSULAR ABCs PHASE 3.2** 

Status Brief (August 2017)

Planning

#### 50-Year Total M&R Cost Profile per GSFT



#### **Prioritize Needs and Anticipate Funding**

School								
Name	Building	Element	FY2016	FY2017	FY2018	FY2019	FY2020	Total
Elementary	Bldg 1	Roof	\$250,000				. 1	\$ 250,000
Elementary	Bldg 2	Roof		\$300,000				\$ 550,000
Elementary	Bldg 3	Roof		\$150,000				\$ 700,000
Elementary	Bldg 9	Roof						\$ 700,000
Elementary	Bldg 10	HVAC				\$ 75,000		\$ 775,000
Elementary	Bldg 11	HVAC				\$ 3,500,000		\$ 4,275,000
Elementary	Bldg 12	HVAC					\$ 75,000	\$ 4,350,000
High	Bldg 13	HVAC					\$ 250,000	\$ 4,600,000
High	Bldg 14	HVAC					\$ 300,000	\$ 4,900,000
Middle	Bldg 15	HVAC					\$ 5,000,000	\$ 9,900,000
Middle	Bldg 16	Structural					\$ 50,000	\$ 9,950,000
Middle	Bldg 17	Structural					\$ 1,500,000	\$ 11,450,000
Middle	Bldg 18	Structural					\$ 50,000	\$ 11,500,000
Middle	Bldg 19	Structural					\$ 200,000	\$ 11,700,000
			\$250,000	\$450,000	\$ -	\$ 3,575,000	\$ 7,425,000	\$ 11,700,000







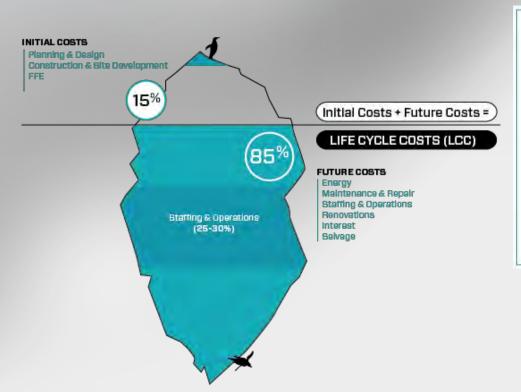
## OSP Findings – CAPITAL PLANNING

#### **INSULAR ABCs PHASE 3.2**

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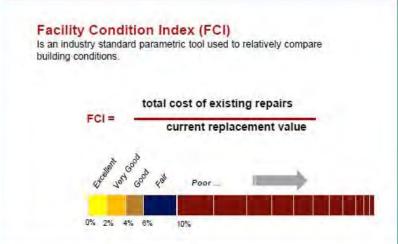
#### **Life Cycle Costs and Facility Conditions**

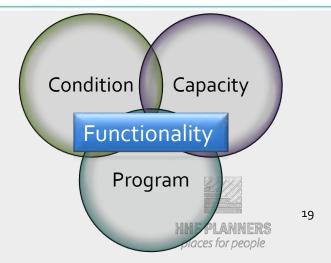


httparray-architects. comhow-design-process-influences-health care-life-cycle-costs









## OSP Findings – CAPITAL PLANNING



#### **Capacity & Utilization**

Fix	Current			Future				
Location	Capacity	# of Classrooms	Enrollment (2017-18)	Utilization (2017-18)	Class Size (2017-18)	Projected Enrollment (2020-21)	Projected Utilization (2020-21)	Projected Class Size (2020-21)
Elementary	524	42	431	82%	10	475	91%	11
Middle	1,458	75	1,354	93%	18	1,400	96%	19
Middle	904	46	755	84%	16	775	86%	17
High	921	44	576	63%	13	625	68%	14
ECE, SPED	110	11	72	65%	7	125	114%	11

Percent Utilization Shading Key

0-60% 60%-80% 80%-100% 100%-115% 115%-130% 130%+

**Source: Alaska Example-** Actual utilization ranges and thresholds for new classroom construction should be determined in collaboration with each host agency.







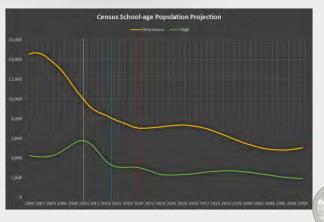
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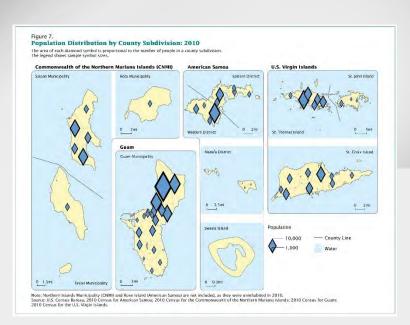
## **Planning**

### OSP Findings – CAPITAL PLANNING

#### **Expected Change**

- Considerations for Enrollment **Projections** 
  - Economic change
  - Regional Development / Population Change
  - Inventory Updates(e.g., New/Demolished classrooms)





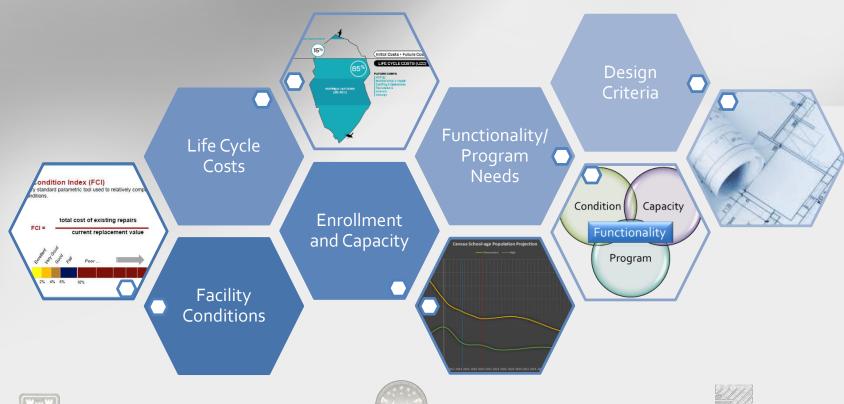


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# Planning

## OSP Findings – CAPITAL PLANNING

#### **Key Capital Planning Components**









## OSP Findings – POSSIBILITIES FOR NEXT STEPS



#### Year 3

- Maintenance program and related job plans
- Capital planning components (e.g., conditions, capacity, useful life/functionality)

#### Year 4

- Analysis of staffing configuration; mentor/apprenticeship model
- Trades training (AC, electrical, plumbing)

#### Year 5

- Asset management benchmarks (performance metrics)
- Document libraries and cross-training (e.g., project delivery and documentation)







### QUESTIONS / DISCUSSION / FEEDBACK





